



CARST/C-NRPP Return Policy

Scientists and Technologists
des Sciences et Technologues de Radon

We do not accept returns or exchanges unless the item you purchased is defective. If you receive a defective item, please contact us at info@carst.ca with details of the product and the defect. You can send the item you consider defective to:

4 Donald McClintock Bay
Winnipeg, MB
R2G 3N3

Upon receipt of the returned product, we will fully examine it and notify you via e-mail, within a reasonable period of time, whether you are entitled to a refund or a replacement as a result of the defect. If you are entitled to a replacement or refund, we will replace the product or refund the purchase price, using the original method of payment.

We will not refund the price of membership unless an error has been made and we have been notified within the first 30 days of the membership period.

We will not refund the cost of the event, unless we receive the request at least 60 days prior to the event.